



## Customer Satisfaction Survey

*"Improving Moves Through Customer Feedback"*



Under our new PCS program called *Families First*, the amount of business a moving company receives is influenced by how you score them on your CSS.

The survey information you submit after every PCS move helps determine what type of service will be provided on your next PCS move.

***"TO ENSURE SUCCESS, PLEASE COMPLETE THE CSS"***



For more information please visit [WWW.SDDC.ARMY.MIL](http://WWW.SDDC.ARMY.MIL)