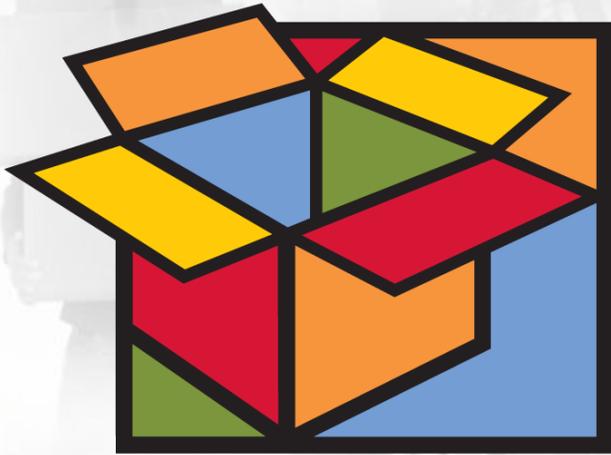


RELOCATION PROGRAM



Moving Made Easy

Community Resources for Military Families

Krystal Shiver, Relationship Manager
Military OneSource



12th Annual Joint Services/Agency/ERC
Relocation Training Conference



Military OneSource Mission

Military OneSource offers free, convenient, 24/7 access to confidential resource and referral support for service members and their families in order to improve the quality of their lives and the effectiveness of the military community.



Overview

- **24-hour worldwide service, every day**
 - Telephone, Face to Face, Online
- **Private**
- **No cost**
- **Solution-focused**
- **Objective, experienced, real people**
- **Extension of existing installation services**



Relocation Stress!

- On base or off?
- Contractors
- Recreation
- Schools
- Employment
- Special Needs
- Overseas
- Finding a gym
- Doctors
- Transportation
- Utilities
- Emergencies
- Car mechanic
- Child care
- Summer camps
- Pet care
- Child care
- Insurance
- Loneliness
- Friends
- Shopping
- Culture Shock
- Commuting
- Storage
- Support Groups
- College courses
- Banks
- Traffic
- Feeling lost
- In-home services
- New to the military
- Teenagers
- Respite care
- Volunteering
- Selling a home
- Renting a home
- Electrician
- Distance learning
- HELP!



Range of Support





Confirmed Matched Referral

A confirmed, matched referral is a confirmed resource which is matched to your criteria (i.e., location, hours of operation, cost, specific criteria, services provided, etc.)





Research Can Help

Examples:

- Apartment/house rentals
- Auto repair
- Contractors
- Motor vehicle requirements
- Pet resources
- Private and public schools
- Recreational activities/learning
- Summer camps
- Non-emergency travel needs including hotels, campgrounds, car rentals, resource lists and articles on local attractions, etc.
- Articles and resource lists on general topics such as the Service Members Civil Relief Act, divorce, parenting a step child, selling a home without a realtor, etc.



Emergency Research

Examples:

- Emergency shelter/housing – includes room rentals for emergency need
- Emergency financial assistance with rent, utilities, general cash assistance, etc.
- Emergency food assistance
- Full comprehensive search with a 24-hour turnaround



First Steps and Resources

- Military INSTALLATIONS
- Plan My Move
- Military OneSource Relocation Tool

- Military Youth on the Move
- Automated Housing Referral Network
- Military HOMEFRONT



MOS Relocation Tool

- **Compare communities throughout the US**
 - Cost of living reports
 - School report cards
 - Community comparisons
 - Salary analyzer
 - Crime and safety reports
 - Community Explorer
 - Calculators



Relocation Tool – Screen Shot

Community Information

Relocating is a big step. In addition to finding a home, you need to make sure the community you are considering really suits your needs. The key is to gather as much information as possible about your prospective community so you can make an informed decision. Below, you can learn about and compare various cities, states, and communities throughout the United States.

 Cost of Living Compare the cost of living of various cities and regions you are considering. Learn More >>	 School Report Cards Find out important facts about area schools and school districts in your new area of residence. Learn More >>
 Community Comparison Preview and compare community data of various cities you are considering. Learn More >>	 Salary Analyzer Find out how your occupation, experience level, and current salary compare to other cities. Learn More >>
 Crime Reports Get the latest and most accurate statistics for any city in the United States. Learn More >>	 Community Explorer The perfect tool for narrowing down or finding that perfect neighborhood. Learn More >>
 Calculators Use our suite of calculators to help you sort your relocation finances. Learn More >>	 Jobs Network Look for the great jobs throughout the United States. Learn More >>



Cost of Living

 *A 24/7 Resource for Military Members, Spouses & Families*
1-800-342-9647

- COST OF LIVING
- SCHOOLS
- COMMUNITY COMPARISON
- SALARY ANALYZER
- CRIME
- COMMUNITY EXPLORER
- CALCULATORS
- JOB NETWORK



Cost of Living

[← PREVIOUS](#) [START OVER](#)

Cost of living differs between:
Hillsborough County, FL and Arlington County, VA

	Salary:	Adjusted For Cost of Living:
Location One: Hillsborough County, FL	\$50,000	\$50,000
Location Two: Arlington County, VA		\$62,648
Change in disposable income:		(\$12,648)

In essence, if you moved to Arlington County, VA and received the same salary you currently earn in Hillsborough County, FL, it would cost you an extra \$12,648 to maintain the same basic lifestyle.

Please scroll down to view additional graphs.



Monthly Expenses

COMPARE INDEXES

Compare cost of living indexes from your current city to your destination city

MONTHLY EXPENSES

Compare monthly expenses from your current city to your destination city

*Average Monthly Expenses	Hillsborough County, FL	Arlington County, VA
? Food & Groceries	\$457	\$424
? Housing	\$1,032	\$1,847
? Utilities	\$217	\$254
? Transportation	\$273	\$278
? Health Care	\$138	\$140
? Misc.	\$684	\$924
? Spending Power	\$100	\$62
*These figures assume a federal tax of rate 28%	\$1,167	\$1,462

For Further Information on Hillsborough County, FL

Now it's easier than ever to find more information about this community. By clicking one of the links below, you can quickly retrieve additional key information to help you research your selection.

- [Local School Report Cards.](#)
- [Detailed view of this community.](#)
- [Get a crime report.](#)
- [Community Profile Snapshot.](#)



Community Information

DEMOGRAPHICS

Location	Brandon, FL	Arlington, VA
County Seat	Hillsborough County	Arlington County
Area by Square Miles	25.65	24.18
Population	77,519	217,396
Population Density	3,022	8,991
Median Age	35	35
Average Family Size	3.09	2.86
Total Households	25,155	86,460
Average Household Size	2.66	2.13
Median Home Value	\$124,318	\$332,527

EMPLOYMENT

Income per Capita	\$22,169	\$40,806
Median Household Income	\$51,179	\$70,500
Unemployment Rate	10.6%	6.2%
Commute Time (minutes)	27	27

SCHOLASTICS

High School Graduation	88.8%	90.2%
College Graduation	36.3%	67.9%
Post-College Graduation	7.5%	33.2%

CLIMATE

Average Temperature-January (F)	63	35
Average Temperature-July (F)	83	75
Annual Precipitation (inches)	51	43
Annual Snow Fall (inches)		14

TAXES

State Income Tax Rate	No State Income Tax	2.0 - 5.75%
Sales Tax Rate	6.0%	5.0%
Local Sales Tax Rate	1	1
Food Tax	0	4
Taxes % of Personal Income	5.9	6.2
State Taxes per Capita	1553	1787





Specialty Services

Specialty Consultations

- Financial counseling
- Education (college & general)
- Spouse employment
- Adoption
- Child care/nanny
- Special needs
- Health & Wellness
- Adult disability
- Elder care

Document Translation

- Official documents
- Over 150 different languages
- Certified & notarized when needed

Simultaneous Interpretation

- In support of a Military OneSource consultation as needed
- Over 170 languages
- 24/7 availability



Spouse Education and Career Programs

- Telephonic consultation with trained education and career advisors
- Education and career goal identification and evaluation
- Aptitude test planning
- Identification of portable career fields
- Research on compensation, training, and education requirements for various careers
- Educational resources and associated costs
- Career credentialing and licensing information (including state requirements)



Face-to-Face Financial Counseling

Referrals for short-term, solution-focused financial counseling at no cost to the user

- Services provided by Certified Consumer Credit Counselors through the National Foundation for Credit Counseling (NFCC)
- Face-to-face consultations available within the United States for anyone eligible for Military OneSource services
- Telephonic consultations available *regardless of location*
- Consultations are typically 45 - 60 minutes long and held during regular business hours
- Up to 12 consultations per issue within a 12-month period.
- Additional referrals to in-person or telephonic financial counseling can be provided by MOS consultants when appropriate



Face to Face Counseling Referrals

- Available in U.S., Puerto Rico, & the Virgin Islands
- Up to twelve non-medical consultations in the community with licensed counselors.
- Affiliate Provider Network covers 100% of identified military installation and Guard/Reserve locations
- Short-term, non-medical counseling
 - Family or couples concerns
 - Adjusting to deployment or reunion
 - Grief counseling
 - Stress management



STSF-Telephonic & Online Consultation

- Up to twelve non-medical, scheduled, telephonic or online sessions with Short-term Solution-Focused (STSF) trained mental health professionals
- Online sessions conducted in a secure online chat environment
- Issues: Adjustment to situational stressors, decision-making, stress management, communication, parenting skills
- Alternative support for OCONUS and remote locations



www.MilitaryOneSource.com

- Email-a-Consultant
- Search & decision tools
- Online workshops
- Discussion boards
- Pod casts
- Self-assessment tools & quizzes
- Military resource links
- Educational materials

Not your branch? Select a different branch. Log Out | [jdaily](#) | [Contact Us](#) | [Help](#) | [En Español](#) | [View Basket](#)

Military OneSource.com
1-800-342-9647

A 24/7 Resource for Military Members, Spouses & Families
1.800.342.9647

Home About Find Information Tools Online Community

Welcome - Army

Powered by Google Search Military OneSource Search

Private Help 24/7
Call and Talk Anytime
1.800.342.9647
or call OCONUS: [dropdown]
Email AND GET ANSWERS
Schedule an Appointment FOR HELP AT YOUR CONVENIENCE

Bursting with Pride! Blogs of interest

WHAT CAN MILITARY ONESOURCE DO FOR YOU?
Military OneSource is a valuable tool for military members and their families. To see some of the valuable features that Military OneSource has to offer, [view this page](#) for an overview.

When Your Spouse is Deployed
When your spouse is deployed you face extra challenges. Let our Military OneSource experts help you make it through with confidence.

- [Managing the Emotional Cycle of Deployment When Your Spouse is Deployed](#)
- [Staying in Touch When Your Service Member is Deployed](#)
- [Books and Resources for Children About Deployment](#)

These Boots CD
When your spouse deploys, the challenges can seem overwhelming. [On this free CD](#), journalist and military spouse

TroopTube
MILITARY INSTALLATIONS
PLAN my MOVE
ARMY OneSource
BLOGBRIGADE

Links

- Army
- [Are You New to the Army?](#)
- Army
- [Army Career and Alumni Program](#)
- [Army Families Online: Army Well-Being](#)
- [More »](#)

All Military

- AAPES
- America Supports You
- American Red Cross
- Be Ready, Homeland Security
- DeCA
- [More »](#)

Resources



Discussion Boards

Click to subscribe to this forum.
 Search this forum:

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>
>>

Topics	Replies	Views	Last Post
South Korea	0	12	07 Apr 2010 04:12 PM
Pcs to Germany with Pet	4	1198	by Anonymous ▾ 06 Apr 2010 03:16 PM
Command Sponsorship to Korea (1 2) ☆☆☆☆?	30	11315	by Anonymous ▾ 05 Apr 2010 10:02 PM
Fort Bragg i	0	45	28 Mar 2010 03:30 PM
PCS to We are headed to Bragg around June. I was wondering if anyone had any suggestions on where to live off post. We are looking for an apartment or very cheap rental house. We're trying to sell our house here and until that happens our budget is \$600-\$700/month. Thanks for your help!...	1	92	by iwasissued ▾ 25 Mar 2010 08:30 AM
Info or station ☆☆	0	60	24 Mar 2010 07:07 PM
Having difficulties with my apartments ?	0	38	24 Mar 2010 03:15 PM
PCSing to MacDill with small children - where to live? i	0	56	18 Mar 2010 01:22 PM
Ft. Campbell?	0	46	17 Mar 2010 07:49 PM
Cruise ship travel during PCS (OCONUS to CONUS)	0	130	15 Mar 2010 07:48 AM
Question about PCSing	1	114	by caryfh ▾ 11 Mar 2010 07:09 PM
PCSing from Corpus to San Diego with two cars	1	459	by caryfh ▾ 11 Mar 2010 07:06 PM
local pcs move question	0	93	10 Mar 2010 05:18 PM
Moving to MCB Hawaii	1	196	by Anonymous ▾ 10 Mar 2010 01:05 PM



Educational Materials



- Varied topics
- Several formats
 - Articles, Booklets, Audio
- Multiple ways to access materials
 - Download audio
 - Print online articles, booklets & tip sheets
 - Order online for home delivery
 - Order by calling Military OneSource



DoD Library

Online Library Resources

Links to electronic databases, e-books, and audio books.

- Electronic books (Safari , NetLibrary, My iLibrary)
- TumbleReadables online books for kids K-12
- Prep for standardized tests like the SAT, ACT, GRE, and CLEP
- Customized college and distance-learning searches
- Home Improvement Center
- Auto Repair Reference Center

Online Library Resources

Audio books, e-books, exam prep, Resume Builder, videos, and more!

Military OneSource provides library resources available at no charge to service members and their families – a particularly helpful benefit for Guard and Reserve members and their families who may not have access to installation libraries.

Peterson's Online Academic Skills Course

Build your math and verbal skills to excel in your job, pass your exam, advance your career, or continue your education. The Peterson's Online Academic Skills Course diagnoses your current level of reading comprehension, vocabulary, and math skills and teaches you the concepts and skills needed to increase your proficiency in each of these academic areas. This course is free for service members and their families. Just click to get started!



Auto Repair Reference Center



Auto Repair Reference Center

Contains information on most major manufacturers of domestic and imported vehicles. Database content includes more than 31,660 vehicles covered from 1945 to present, over 205,000 drawings and step-by-step photographs, over 130,000 enhanced wiring diagrams, and so much more.

Career Transitions



Career Transitions

A complete, self-paced application that walks job-seekers through the entire process from assessing strengths and interests, to exploring new opportunities, to ultimately improving the chances of landing a job.

Culture Grams



Culture Grams

Experience the world through detailed cultural information on more than 200 countries. Divided into World, Kids, States, and Provinces editions.



Commitment to Quality

- Ease of access to Military OneSource
- Phones are answered live... *24 hours a day, 7 days a week, 365 days a year*
- Follow-up as mutually agreed upon
- Customer satisfaction surveys
- Customer recovery



Call or visit online!

- United States: 1-800-342-9647
- Overseas: 800-3429-6477
Access codes can be found online
- Overseas collect: 484-530-5908
Contact an international operator first
- www.militaryonesource.com