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**MySTATE**  
Beth Riffle  
Office of Communications

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August 2008

# MySTATE

www.mystate.mhf.dod.mil



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**MySTATE** Military OneSource 24/7 family assistance 1-800-342-9647

### Lookup Directories of Programs and Services

**MySTATE** provides users access to organizations that provide special discounts and services to members of the military community, including directories, locations of programs and services, maps and directions. Users are encouraged to visit [MilitaryINSTALLATIONS](#) to locate programs and services that are available on military installations.

**MySTATE** was developed specifically to meet the JFSAP goal to create a "high-tech, high touch" web-enabled community to connect military families with each other and with supportive resources 24/7. JFSAP is available, at no cost, to all active duty, Guard and Reserve (regardless of activation status) members and their families. To contact members of your state's JFSAP team, please go [here](#).

[Click here for more information about JFSAP.](#)

 See also: [Plan My Move](#), a powerful new set of tools to help you and your family make your next move a smooth one.

Program or Service

Location

Select the desired state, click a state on the map, or simply enter your zip code below.

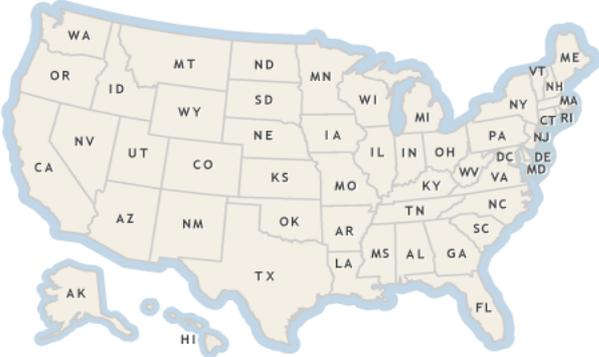
*At this time MySTATE only has data for the states listed below. New data is continually being added, so please check back again soon if your state is not available.*

State

Country

Postal Code  Within  

[Reset Form](#)



# Background

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- MySTATE was developed for the initial 15 JFSAP states to provide a directory of community programs and services available for Service members and Families
- Populated by the MOS consultant on the state JFSAP team
- In service since November 2007
- Needed a solution to:
  - Provide easier data entry process
  - Provide better quality control and maintenance of data
  - Reduce duplication of information

# Reengineering MySTATE

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- Reengineering team
  - JFRC leadership and staff
  - Military OneSource (MOS) consultants & Ceridian researchers
  - MilitaryHOMEFRONT (MHF) content data specialist
- Reviewed
  - Categories and existing data bases of information
  - Data entry process – who, how and what
  - Data maintenance process

# Process

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1. JFSAP team members and Ceridian Researchers will collect and vet contact information for programs and services unique to military families
2. Form: <http://mystate.mhf.dod.mil/request>
  - Enter contact information on the form and submit
  - CAC or ECA is not required
3. The MHF editorial team will review the form and either:
  - Input the data and close the request or
  - Contact the source with any clarification questions

# Form



**Military HOMEFRONT**

[Bookmark AMS](#) | [Military Homefront](#) | [Site Map](#)

Supporting our Troops & their Families

Tuesday September 16, 2008

Troops & Families | Leadership | Service Providers |  Search 

Application Messaging System

Military OneSource 24/7 family assistance 1-800-342-9647

Welcome [Print](#) [Login](#)

### MySTATE New Contact Request Form

\* Fields are required.

\* Submitter (Name)

\* Submitter (Email Address)

\* Submitter (Email Address)

Re-enter for validation purposes

\* Submitter (State)  

\* POC First Name  \* Last Name

\* Display Title

Unique Title for Contact  
Example: Child Development Center

\* Promotion Description

# Form (continued)

Holidays - closed

\* **Commercial Phone 1**  **Fax**

**Commercial Phone 2**

**Example:** 123-456-7890

**Email Address**

**Web Site Address**

Please do not forget to specify "http://" or "https://"

**Web Site Name**

This will be used as the hover text (alt text) for the Web Site Address above

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\* **Address Line 1**

\* **City**  \* **State** [Select Contact's State]  \* **Zip**

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\* **Has the contact been "vetted?"**  YES  NO

\* **Please describe the vetting process**

0 of 2000

**Attachment**

# Form (continued)

## \* Program or Service (Check all that Apply)

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> Location(1)  | <input checked="" type="checkbox"/> Adult Education Centers(201)         | <input type="checkbox"/> Automotive Services(247)                    |
| <input type="checkbox"/> Baby, Infant, Toddler Programs(202)                  | <input type="checkbox"/> Beauty/Barber Shops(203)                        | <input type="checkbox"/> Before/After School Care(204)               |
| <input type="checkbox"/> Casualty Affairs(249)                                | <input type="checkbox"/> Chamber of Commerce(252)                        | <input type="checkbox"/> Children & Youth Resources(205)             |
| <input type="checkbox"/> Citizenship and Immigration Services(206)            | <input type="checkbox"/> Counseling Resources(207)                       | <input type="checkbox"/> Dentist(208)                                |
| <input type="checkbox"/> Education(209)                                       | <input type="checkbox"/> Emergency Relief Services(210)                  | <input type="checkbox"/> Employment Resources(211)                   |
| <input type="checkbox"/> Exceptional Family Member Program/Special Needs(248) | <input type="checkbox"/> Faith Community(212)                            | <input type="checkbox"/> Family Assistance Center(250)               |
| <input type="checkbox"/> Family Member Resources(214)                         | <input type="checkbox"/> Family Violence(215)                            | <input type="checkbox"/> Financial Institutions(216)                 |
| <input type="checkbox"/> Financial Management Services(217)                   | <input type="checkbox"/> Golf Courses(218)                               | <input type="checkbox"/> Grocery Stores(219)                         |
| <input type="checkbox"/> Gymnasiums/Fitness Centers(220)                      | <input type="checkbox"/> Home Repair Services(221)                       | <input type="checkbox"/> Hospital/Medical Treatment Facility(s)(222) |
| <input type="checkbox"/> Housing(223)   | <input type="checkbox"/> Information and Referral Services(224)          | <input type="checkbox"/> JFSAP Point of Contact(253)                 |
| <input type="checkbox"/> Legal Services(225)                                  | <input type="checkbox"/> Libraries(226)                                  | <input type="checkbox"/> Military ID/Card Processing(227)            |
| <input type="checkbox"/> Military Sponsored Resources(230)                    | <input checked="" type="checkbox"/> Military/Civilian Family Center(228) | <input type="checkbox"/> Moving(229)                                 |
| <input type="checkbox"/> Non-Profit Organizations(251)                        | <input type="checkbox"/> Parenting Resources(231)                        | <input type="checkbox"/> Pet Services(232)                           |
| <input type="checkbox"/> Recreation(233)                                      | <input type="checkbox"/> Red Cross(234)                                  | <input type="checkbox"/> Restaurants/Fast Food(235)                  |
| <input type="checkbox"/> Retirement Services(236)                             | <input type="checkbox"/> Shopping Centers(237)                           | <input type="checkbox"/> Social Services(238)                        |
| <input type="checkbox"/> State Heroes to Hometowns Committees(301)            | <input type="checkbox"/> State/Local and Government Services(239)        | <input type="checkbox"/> Temporary Lodging/Billeting(240)            |
| <input type="checkbox"/> Transition Assistance Program(241)                   | <input type="checkbox"/> VA Facilities(242)                              | <input type="checkbox"/> Veteran Services Organizations(243)         |
| <input type="checkbox"/> Victim Advocate Services/Shelters(244)               | <input type="checkbox"/> Welcome/Visitors Center(245)                    | <input type="checkbox"/> Youth Programs/Centers(246)                 |

[Submit Request](#)

**Privacy Advisory** - Use of this form is voluntary. Use of your e-mail is necessary as a means for us to respond back to you in case of questions. Use of your e-mail resulting from this submission will be limited to our response.

# Next Steps

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Reengineering team will:

- Continue to refine categories
- Provide guidance on the types of contacts, programs and services
- Provide guidance on vetting these resources
- Continue to identify and link to existing resources rather than duplicate
- Incorporate your feedback as you use the form
- Incorporate user feedback into the MySTATE application

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<http://mystate.mhf.dod.mil>

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