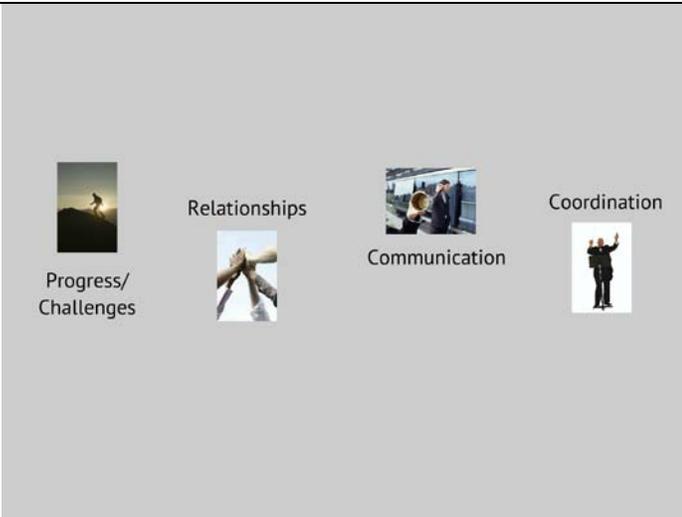




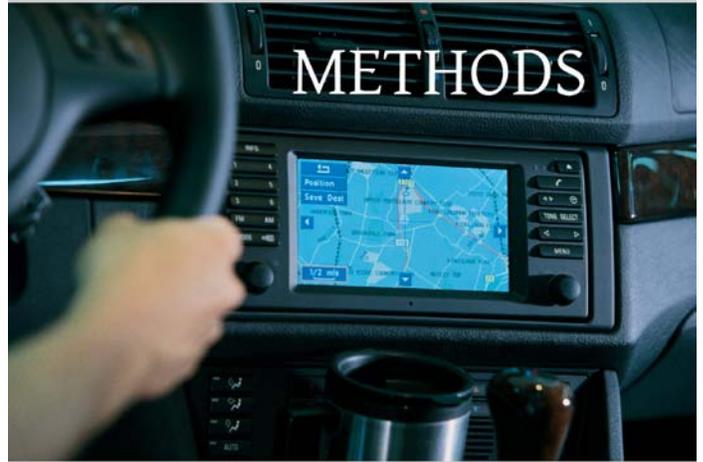
- ### Goals
- Reach consensus on an overall vision and strategy for the future of Military Family Policy and Programs
  - Develop a plan of action for shared priorities



- ### Agenda
- Day 1
    - Environmental Scan
    - Statement of Intent
  - Days 2-3
    - Action Planning



Set the conditions that lead to military family readiness: the state of being prepared to effectively navigate the challenges of daily living experienced in the unique context of military service.



### METHOD 1:

Establish a joint performance management strategy for the family readiness system, which uses available data to prioritize efforts and inform program decisions.

### ASSESSMENT OF NEEDS

- DODI 1342.22: “Service-wide assessments...at least every three years.”
- OBJECTIVE: Establish a plan which aligns the collection of information about the well-being of service members and families across multiple levels and is capable of capturing emerging needs in a timely manner.
- ACTION: Conducted DMDC survey review
- STATUS: Data request submitted to DMDC
- NEXT STEPS: Coordinate/review assessment triennially

### REPORTING

- DODI 1342.22: “...Annual Report on Family Readiness Programs...”
- OBJECTIVE: Develop a shared program reporting template and implementation plan that provides useful information about family readiness programs and maximizes the use of technology to automate the reporting process.
- ACTION: Developed joint reporting template
- STATUS: Piloting template with FY11 data
- NEXT STEPS: Refine template and field for official use with FY12 data

### EVALUATION

- DODI 1342.22: “The impact of family readiness services shall be measured through program evaluation that uses valid and reliable outcome, customer satisfaction, cost, and process measures ...”
- OBJECTIVE: Develop and implement a comprehensive evaluation system that uses valid and reliable measures (e.g., cost, quality, customer satisfaction, accessibility, and user participation) that are linked to outcomes.
- ACTION: Applied funding to DoD/USDA MOU to initiate formal evaluation project
- STATUS: Target program areas have been identified
- NEXT STEPS: Commence project in spring 2012

<p style="text-align: center;"><b>METHOD 2:</b></p> <p style="text-align: center;">Use a common vernacular to communicate the mission of the family readiness system and how to access it.</p>	<p style="text-align: center;"><b>STRATEGIC COMMUNICATION</b></p> <ul style="list-style-type: none"> <li>• <b>DODI 1342.22:</b> “...establish a family readiness communication plan...”</li> <li>• <b>OBJECTIVES:</b> Examine successes and failures; establish a communication plan; develop measures of effectiveness.</li> <li>• <b>ACTION:</b> Refined the key messages and talking points</li> <li>• <b>STATUS:</b> Key messages and talking points have been briefed to Service Manpower and Reserve Affairs Secretariats</li> <li>• <b>NEXT STEPS:</b> Promulgate key messages and talking points via OSD and Service Public Affairs Offices</li> </ul>						
<p style="text-align: center;"><b>METHOD 3:</b></p> <p style="text-align: center;">Integrate service delivery across Services and communities, building community capacity, maximizing partnerships, and clarifying roles and responsibilities.</p>	<table border="1" style="width: 100%; text-align: center;"> <tr> <td data-bbox="824 747 1045 932">  </td> <td data-bbox="1045 747 1287 932">   Military Family Support System/Curriculum </td> <td data-bbox="1287 747 1511 932">   CLEARINGHOUSE FOR MILITARY FAMILY READINESS  <small>SOUND SCIENCE • STRONGER SERVICE</small> </td> </tr> <tr> <td data-bbox="824 932 1045 1157">   Mapping Initiative </td> <td data-bbox="1045 932 1287 1157">   Joint Family Support Assistance Program </td> <td data-bbox="1287 932 1511 1157">   Community Capacity Building Initiative </td> </tr> </table>		 Military Family Support System/Curriculum	 CLEARINGHOUSE FOR MILITARY FAMILY READINESS <small>SOUND SCIENCE • STRONGER SERVICE</small>	 Mapping Initiative	 Joint Family Support Assistance Program	 Community Capacity Building Initiative
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 Mapping Initiative	 Joint Family Support Assistance Program	 Community Capacity Building Initiative					
<p style="text-align: center;"><b>METHOD 4:</b></p> <p style="text-align: center;">Leverage technology to maximize efficiencies across program management functions.</p>	<table border="1" style="width: 100%; text-align: center;"> <tr> <td data-bbox="812 1341 1034 1530">   CLEARINGHOUSE FOR MILITARY FAMILY READINESS  <small>SOUND SCIENCE • STRONGER SERVICE</small> </td> <td data-bbox="1034 1341 1260 1530">   Mapping Initiative </td> <td data-bbox="1260 1341 1484 1530">   Accreditation Tool </td> </tr> <tr> <td data-bbox="812 1530 1034 1719">   Military OneSource  <small>MEMBER SERVICES</small> </td> <td data-bbox="1034 1530 1260 1719">   Online Learning </td> <td data-bbox="1260 1530 1484 1719">   RELOCATION ASSISTANCE PROGRAM  Moving Made Easy </td> </tr> </table>	 CLEARINGHOUSE FOR MILITARY FAMILY READINESS <small>SOUND SCIENCE • STRONGER SERVICE</small>	 Mapping Initiative	 Accreditation Tool	 Military OneSource <small>MEMBER SERVICES</small>	 Online Learning	 RELOCATION ASSISTANCE PROGRAM Moving Made Easy
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 Military OneSource <small>MEMBER SERVICES</small>	 Online Learning	 RELOCATION ASSISTANCE PROGRAM Moving Made Easy					

## METHOD 5:

Institutionalize an organizational process by which military family policy and program decisions are fully and efficiently reviewed among program managers.

- Our organizational process is transparent and based on open, consistent communication at multiple levels.
- Our program managers' meeting is a forum to exchange family readiness information and ideas, discuss areas of concern, and identify opportunities for joint initiatives.
- To the maximum extent possible, we engage other stakeholders in our work to promote cross-program communication.
- Development and vetting of project deliverables occurs at multiple levels, with final formal coordination at the Service Manpower and Reserve Affairs Secretariat level.

## The Way Ahead...



"One of the guiding principles in our decision-making process was that we must try to keep faith with our troops and their families. For that reason, we've determined to protect family assistance programs, to sustain these important investments in this budget that serve our troops and their families and continue to make efforts to ensure that these programs are responsive to their needs."

Secretary of Defense Leon Panetta, Feb. 14, 2012  
Senate Armed Services Committee Hearing on the  
Fiscal Year 2013 Defense Authorization

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- Secretary of Defense Leon Panetta, February 14, 2012, Senate Armed Services Committee Hearing on the FY13 Defense Authorization

## END STATE

Our success will be measured by the degree to which...



Our success will be measured by the degree to which

- Department of Defense organizations and community partners are working efficiently together to maximize available resources and meet standard performance measurement goals based on customer needs
- High quality services are accessible and yield positive outcomes
- Families are proactively using community resources that enable them to meet the challenges of daily living in the unique context of the military lifestyle

To access the After Action Report from the January 2011 off-site meeting and the January 2012 Annual Update, visit:

<http://www.militaryhomefront.dod.mil/mfpp>.